

2018

ANNUAL REPORT



Capital Area Council of Governments



CAPCOG Executive Committee Chair

When I think of the big challenges and opportunities facing our region, not one of them can be met by just one

county, or by just one city. Only a regional effort will work. This means counties and cities; Republicans and Democrats; rural, urban, and suburban; public and private sectors—working together.

“If you want to go fast, go alone. If you want to go far, go together.”

— an African proverb

Babe Ruth once said, “You may have the greatest bunch of individual stars in the world, but if they don’t play together, the club won’t be worth a dime.”

Well our region is packed with individual stars. We have a ton of talented, creative, servant-hearted people. But what good is that if our oars aren’t in the water? Or if they are, but they’re not rowing in the same direction? That’s one of the great things about our Council of Governments. It helps us by getting our diverse group of government leaders in the same room together, talking to one another, face-to-face, serving on committees together, pooling our resources and efforts towards common goals.

It’s been an honor and privilege to serve our region by chairing this wonderful group. At our Council of Governments, we have top-notch, hardworking staff that make it easy. And on a more personal note, it’s been meaningful (and even fun!) to develop the relationships and friendships I have while serving. Let’s keep this great thing going—it’s important.

Mayor of Cedar Park

CAPCOG Executive Director

One of the strengths of councils of governments is the willingness and capability to take on a new issue or project when asked. The past year was no exception – after Hurricane Harvey, the General Land Office asked us to manage the FEMA housing assistance programs in Fayette County and then coordinate outreach for the HUD CDBG-Disaster Recovery allocations in our four eastern counties. The Economic Development Administration also funded us to assist those counties with disaster recovery and resiliency planning, a great opportunity for these areas. And since we’re talking about recovery and resiliency projects, CAPCOG won an Innovation Award from the National Association of Development Organizations for the flooding mitigation planning completed for the Hays County flooding in 2015 using a GIS-based tool to analyze and predict future flooding. Having a more resilient 9-1-1 network has been a priority given the outages that occur with construction, maintenance, and equipment failures, so CAPCOG completed installation of a second fiber network to all 31 PSAPs.

While recovery, resiliency and redundancy received a lot of attention, those projects didn’t lessen efforts to keep the air quality program going, thanks to many of our local governments; to increase outreach with the Engage at Any Age campaign; to promote Warn Central Texas for emergency notifications; to collaborate on transportation issues; and to work on issues driving the region’s economic competitiveness.



CAPCOG Executive Director, Betty Voights, accepts an Aliceann Wohlbruck Innovation Award from Doug Elliott, the 2017-2018 NADO president and East Central Iowa Council of Governments executive director. CAPCOG received the award for its Disaster Resiliency & Recovery in the Texas Capital Area, The Economic Impact and Local Response to the 2015 Memorial Day Disaster Event report.


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Administrative Services supports CAPCOG's program divisions by providing expertise in finance, human resources, membership, information technology, compliance and procurement services.



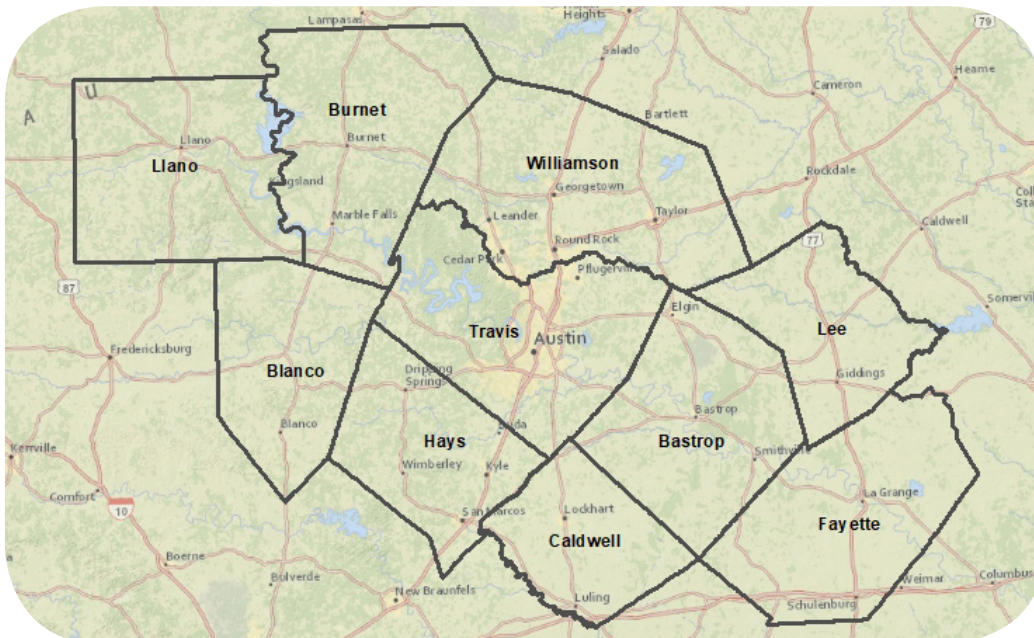
The Administration Division

Top: IT Director Kelly Claflin

Second Row: Gus Gonzales, Amy Bell, Matt Morgan

Third Row: Finance Director Lisa Byrd, Cyrile Dabbs, Cathy Avila, Mason Canales

Bottom Row: Silvia Alvarado, Administration Director Sheila Jennings, Ruth Ann Delaney, Pam Moreno

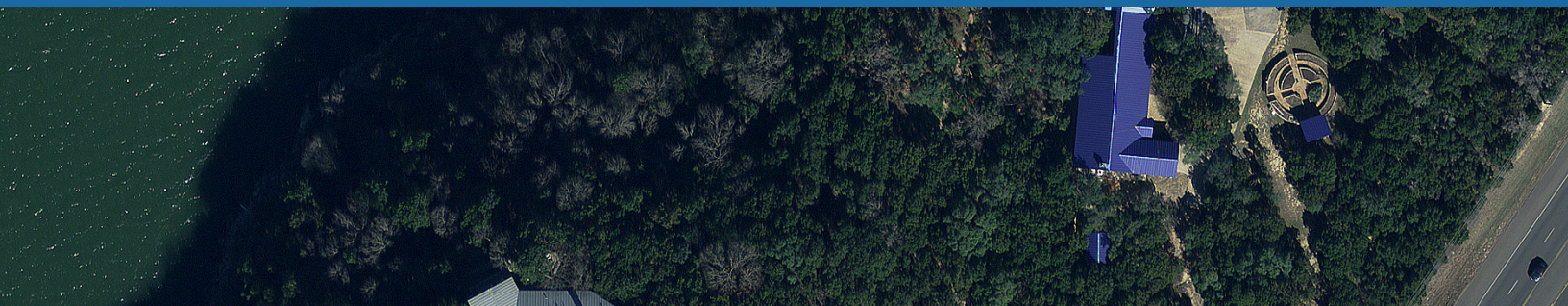


CAPCOG serves a ten-county region spanning more than 8,400 square miles that consists of Bastrop, Blanco, Burnet, Caldwell, Fayette, Hays, Lee, Llano, Travis and Williamson counties. As a regional partner, directed by local governments, it assists jurisdictions on regional planning in the areas of emergency communications, aging resources, law enforcement education, criminal justice, solid waste management, air pollution reduction, homeland security, transportation, economic development and GIS data collection and usage. CAPCOG coordinates and facilitates collaboration among local, state and federal officials on the same topics, and it seeks opportunities for regional cooperation to eliminate unnecessary duplication of cost for its members — counties, municipalities, school districts, chambers of commerce and other organizations. It's more than 100 members, empower CAPCOG's programs to assist in providing and improving services to more than 2.1 million residents, about 7.8 percent of the state's population.



Planning & Economic Development

guides strategic regional and local planning efforts by compiling and interpreting data. It also supports local governments with a high level of technical skills and capabilities in the realms of economic development and planning when it comes to areas of analysis and geographic information systems.



Top: A Lockhart downtown street bustles with traffic. The Planning Program has helped several cities analyzing economic development plans and worked to develop economic resiliency efforts throughout the region. **Bottom:** This aerial imagery was taken as part of CAPCOG's annual StratMap program, which coordinates the purchase of Orthoimagery region wide.

Economic Development

The Economic Development Program led a regional economic resiliency effort for communities included in the Federal Disaster Declaration following Hurricane Harvey. Funded by the Economic Development Administration, CAPCOG supported local jurisdictions in identifying regional resiliency needs, locating available funding, and developing applications to funding agencies. The program also hosted a regional forum to convene federal and state funding agencies with local jurisdictions developing resiliency projects.

The program continued to perform research and analysis through the Data Points blog. The blog started several policy conversations in 2018, notably around the potential for using publicly-owned land in floodplains for food production and the Federal Opportunity Zones program.

Criminal Justice

The Criminal Justice Program helped prioritize applications for four funding categories made available by the Office of the Governor's Criminal Justice Division. This year it furthered its partnership with local stakeholders by reaching out to more organizations than ever to identify regional needs, articulate regional priorities, and align Office of the Governor funding with regional priorities. It compiled regional crime statistical information and other resources that could contribute to stakeholders securing more funding and implementing more successful programs. The Criminal Justice Program also disseminated information about other funding opportunities throughout the region and convened workshops related to safety and victim's services programs in the Capital Area.

Criminal Justice Grant Outreach & Applications

378



Organizations notified
about funding
opportunities

50

Applications from

35

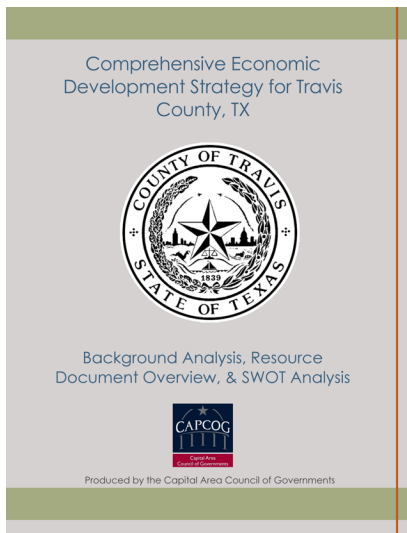
Nonprofits and Governments



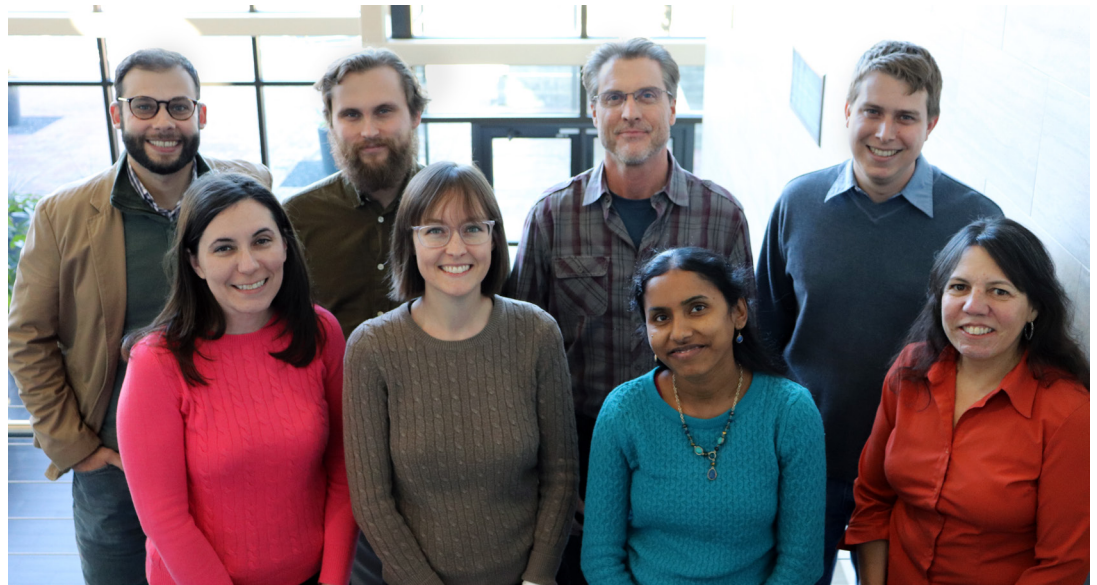
26

Organizations
awarded funding





In 2018, CAPCOG completed a study for the initial data analysis for Travis County's new Economic Development Plan. The study laid the foundation for the county to begin developing strategies to take advantage of opportunities and address problem issues. Find out how CAPCOG can perform similar studies at capcog.org.



The Planning and Economic Development Division
Top row: Director Chris Schreck, Nik Pullias, Craig Eissler, Matt Holderread
Bottom row: Rachel Steele, Julie Montgomery, Chaitra Arshanapalli, Suzanne Zaloga

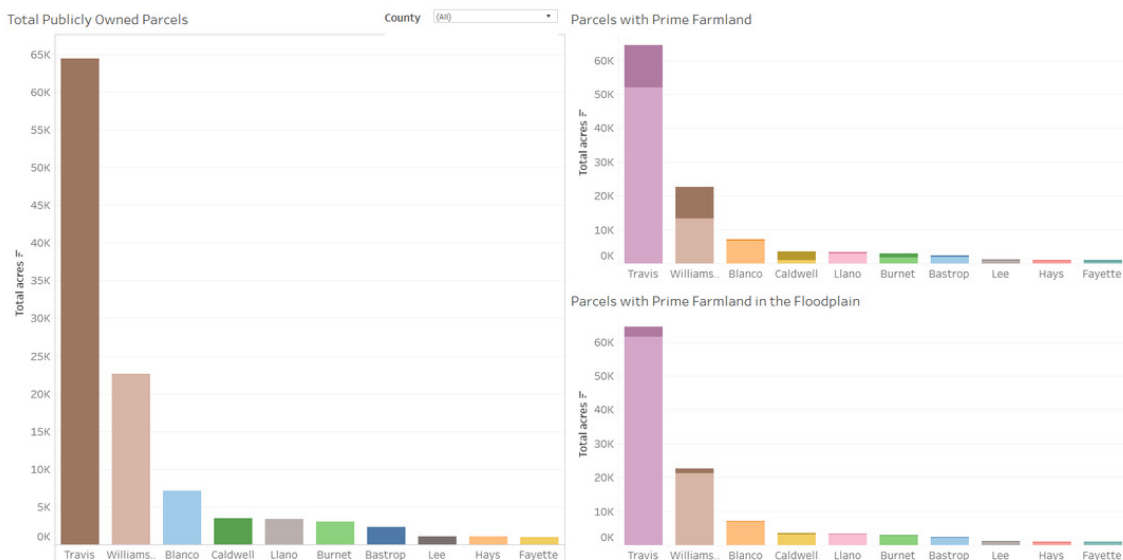
Geographic Information Systems (GIS)

The GIS Program launched a new initiative in 2018 to create a Regional Data Portal that would allow for real-time creation and sharing of geospatial data and maps throughout the Capital Area. The portal will create a CAPCOG-hosted secure environment for sharing data across jurisdictions and organizations, and it will have numerous applications, particularly as it relates to regional disaster response. The portal also aligns with the GIS Program's continued maintenance and updates of the regional 9-1-1 address database. The GIS program continues to work with local jurisdictions to ensure every new address created in the region is correctly mapped and associated with the proper emergency response service districts.

Planning

CAPCOG's Planning & Economic Division also led a number of regional planning efforts. It once again partnered with the Texas Department of Transportation (TxDOT) and local elected officials to discuss creative financing mechanisms, safety and access management, and Commute Solutions — CAPCOG's transportation demand management program.

The division supported housing affordability and accessibility for the region's seniors by researching constraints to building more senior housing, convening local developers and leaders, and communicating with local jurisdictions. It did this work in partnership with the Area Agency on Aging.

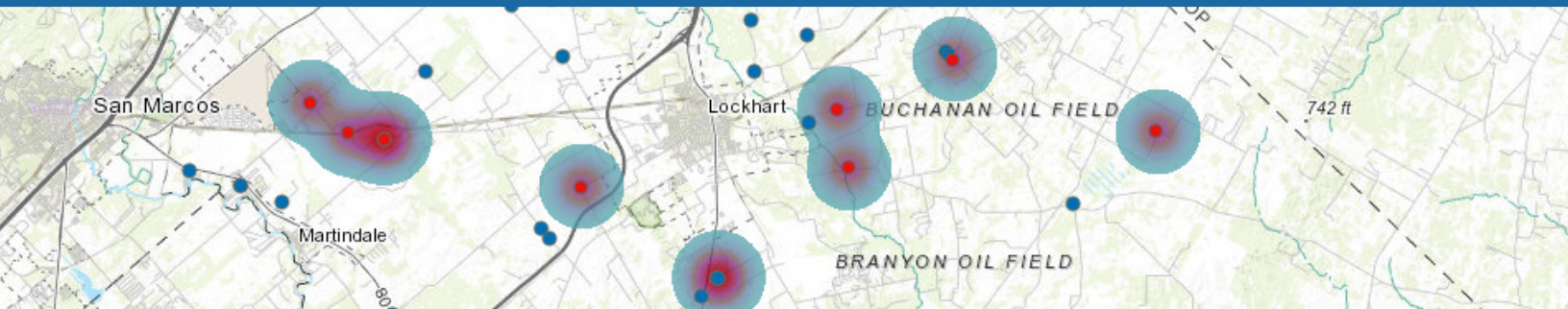


The graphs show publicly-owned acreage in the Capital Area and was used in the Data Points Blog, "In Search of Land for Local Food Production". The article and others like it, which are dedicated to policy and planning issues in the Capital Area, can be read at datapoints.org.



Regional Services

supports regional environmental and natural resources planning, community development projects, and commuter programs by providing researched analyses, coordination of policy discussions, and educational community outreach.



Top: Austin's Transportation Department receives the Air Central Texas Public Sector Award; Air Central Texas is managed by the Air Quality Program. **Bottom:** The map shows how prevalent illegal dumping is around the region. Compiled by the Solid Waste Division the map helps with environmental law enforcement.

Air Quality

Through its continued planning, research and outreach efforts, the Air Quality Program provides the planning and technical assistance to advocate and evaluate actions taken to maintain and improve air quality throughout the region. The Environmental Protection Agency designated each county in the CAPCOG region as "attainment/unclassifiable" for the 2015 Ozone National Ambient Air Quality Standard (NAAQS) making CAPCOG the largest region in the state where all counties are attaining all the NAAQS. However, Texas Commission on Environmental Quality (TCEQ) and CAPCOG's air quality monitors indicate the region's air pollution levels are one percent below the maximum allowable, making regional air quality planning efforts as important as ever.

The program initiated the development of a new regional air quality plan for 2019-2023 that is designed to keep the area in attainment of the NAAQS and continue to minimize health and environmental impacts of regional air pollution. The plan will be the fifth voluntary air quality plan adopted by the region since 2002 and is expected to be completed by the end of the year.



AIR CENTRAL TEXAS

Research projects in 2018 included the continued ground-level air pollution monitoring; analysis of regional air pollution and meteorological data collected in 2017; an analysis of the CAPCOG air monitoring network; quantification of local emission reductions; estimation of the costs and benefits of the region's air quality improvement efforts; modeling the impact of local power plant emissions and accelerated fleet turnover on the region's air pollution levels; and analyzing other air quality modeling data for applications pertaining to the region's air quality planning efforts.

The Air Quality Program continued to inform residents about regional air quality issues with its "Air Central Texas" public outreach campaign by using **AirCentralTexas.org**, social media, e-newsletters, electronic advertising, and the regional Air Quality Award Program. The program also completed its transition of being fully locally funded by Clean Air Coalition member contributions after CAPCOG's state air quality funding expired in June 2018.

Solid Waste

By implementing grants and a variety of planning activities, the Solid Waste Program supported the Regional Solid Waste Management Plan. The program awarded a new round of



The Regional Services Division
Ken May, Director Andrew Hoekzema, Christaine Alepuz, Anton Cox

grants for the 2018-2019 biennium that assisted communities in improving their solid waste management. Projects awarded funding included:

- An expansion of the regional permanent household hazardous waste facility in Smithville
- Household hazardous waste collection events in Blanco, Burnet, Caldwell, Hays, and Llano counties
- The purchase of a forklift for the regional permanent household hazardous waste facility in Lakeway

The Solid Waste Program hosted several environmental law enforcement training courses that trained peace officers, sanitation officers and others about enforcing environmental crimes by using specialized investigation and case reporting techniques. The program also supported the Regional Environmental Task Force in an effort to deter and mitigate illegal dumping through regional meetings, operating an illegal dumping hotline and creation of an illegal dumping heat map. CAPCOG also hosted a household hazardous waste collection workshop that educated local governments on best practices for managing such events.

Community Economic Development Assistance Fund

The Community Economic Development Assistance Fund (CEDAF) Program focuses on medium- and smaller-sized communities, or “non-entitlement” jurisdictions, that do not receive Community Development Block Grant funding directly from the federal government but instead receive it through a competitive process administered by the Texas Department of Agriculture (TDA). CAPCOG provided routine technical assistance to these communities during 2018 and assisted the Regional Review Committee in developing a new scoring guidebook for the 2019-2020 CEDAF grant

applications. The new guidebook included ranking and scoring updates that better direct and maximize the impact of funding.

Commute Solutions

The Commute Solutions Program continued to promote alternatives to single-occupancy vehicle commuting and rush-hour commuting to reduce traffic congestion, decrease pressure for new road construction and protect the environment. In addition to on-going outreach efforts, the program developed a region-wide emergency ride home pilot program to reduce a barrier to alternative commuting. The pilot program offsets the cost from paid transit, such as taxis or ride-hailing services, for people needing to get home or to a secondary location like a hospital for an emergency such as a family illness; a person must regularly use alternative commuting transportation to qualify.

In May 2018, CAPCOG was awarded \$250,000 in federal funding to help expand the Commute Solutions Program across the six-county Capital Area Metropolitan Planning Area — Bastrop, Burnet, Caldwell, Hays, Travis, and Williamson counties — in 2019. It also established a Regional Transportation Demand Management Coordinating Committee to help guide the program in achieving its goals.

Water Exploratory Committee

CAPCOG’s Executive Committee established a Water Exploratory Committee in 2017 to promote coordination and awareness of water issues within the region. The committee concluded its work in early 2018, and based on the results, CAPCOG is establishing a clearinghouse of regional water-related information that promotes water conservation, drought planning, and improved floodplain management. Visit **WaterCentralTexas.org** to view the collected data.



Area Agency on Aging

of the Capital Area (AAACAP) serves older adults, people with disabilities and their caregivers with a variety of services and supports throughout the region to ensure people can maintain their best quality of life in the environment of their choosing.



Top: During the 2018 Striking a Balance conference, Dr. Patricia Carter tells caregivers how their loved ones' sleep patterns may change while they age. **Bottom:** Area family caregivers listen to the Striking a Balance keynote speaker, Dr. Barry Jacobs, address how to find gratitude and positive meaning as a family caregiver.

The region has experienced unparalleled growth in its older-adult and those 45- through 64-year-old population that are seeking services or may care for older family members. The region's consumer data indicates increases in the number of individuals with multiple complex needs, one or more chronic diseases, challenges with access to benefits and affordable support services, social isolation, and limited informal family and community supports. Knowing these statistics creates an increased opportunity for innovative programs and projects to meet nutrition, housing, transportation and care support challenges. To that end, AAACAP and the Aging and Disability Resource Center (ADRC) of the Capital Area are expanding community partnerships, empowering older adults and identifying sustainable funding sources to build capacity for individuals to age in their community of choice.

Health and Wellness

Expansion of the Health and Wellness Program continues with additional evidence-based, disease self-management classes. New partnerships within healthcare education and training systems spurred more referrals and streamlined patient access to an array of AAACAP community-based services and supports. A strong partnership with Texas A&M School of Nursing, Round Rock campus, resulted in the rapid growth of the A Matter of Balance Falls Prevention Program. The partnership increased the number of older adults learning the invaluable, hands-on training from future

health care professionals. AAACAP's ongoing partnership with TMF Health Quality Institute increased the number of Diabetes Self-Management classes and provided a new source of potentially sustainable funding.

Care Coordination

The Care Coordination Program worked with service providers from around the region to increase the pool of available vendors. The program promoted consumer-directed options allowing for greater individual choices and farther reach into rural communities where access could be challenging. The Care Coordination Program expanded partnerships with home modification, dental, hearing aid, vision, emergency response and pharmacy consultants to ensure people region-wide received services which enhanced individualized health and safety solutions.

Caregiver Support

The Caregiver Support Coordination Program expanded an array of educational, informational, training, and counseling supports for family caregivers. AAACAP filled an important training gap with a hands-on skills training seminar for caregivers that provided tips and techniques for safe in-home supports; the program can be replicated anywhere in the region. And more family caregivers participated in training or counseling sessions to learn about providing care for others and themselves.



Area Agency on Aging of the Capital Area

Top Row: Judy Sears and John Granado

Second Row: Ester Kirk, Janet Barker, Bridget Stewart, Margarita Jaimes

Third Row: Vivian Harris, Carlos Ross, Darla Bower, Rhonda Thompson

Fourth Row: Sonia Flores, Crystal Grant, Director Patty Bordie, Susie Drum, Jessica Martone, Ully Sedtal

Bottom Row: Emma Bloebaum, Gina Rodriguez, Michelle Davis, Melissa Crawford, Siena Lindemann, Jacqueline Capistran

Nutrition & Benefits Counseling

The Nutrition Program, Transportation and Senior Center Operations played key roles in reducing food insecurity and social isolation. Congregate meal sites expanded and home delivered meal providers assisted people with more than just meals, they addressed basic needs, case management, safety concerns and family support. Benefits Counselors continued to assist consumers with expert guidance about Medicare, Medicaid and other public benefits. Counseling decision support services connected consumers to health plans and programs that provided the best value for their unique needs. The Medication Safety Program, a partnership with the St. David's Foundation, linked individuals in Bastrop, Caldwell, Fayette, Travis and Williamson counties to pharmacy consultants and promoted better self-medication management, cost savings and a reduction in potential adverse interactions.

Ombudsman

The Ombudsman Program, which advocates for residents in nursing homes and assisted living communities, once again exceeded its required Health and Human Services performance metrics as more facilities rapidly entered the

region. The program assisted the State Long-Term Care Ombudsman's Office in developing a self-advocacy curriculum and identifying facilities in the region where residents could be taught self-advocacy best practices. It also helped track results to determine if the project positively affected residents' lives.

Aging & Disability Resource Center

The ADRC of the Capital Area built its capacity to serve by streamlining access to long-term supports for individuals with disabilities seeking community-based services. The ADRC partnered with the Military Veteran Peer Network to train individuals in the ADRC's support network in military cultural competency, so they could better communicate and understand the needs of veterans and their families. The workshop was well received and will be conducted several more times. The ADRC also worked



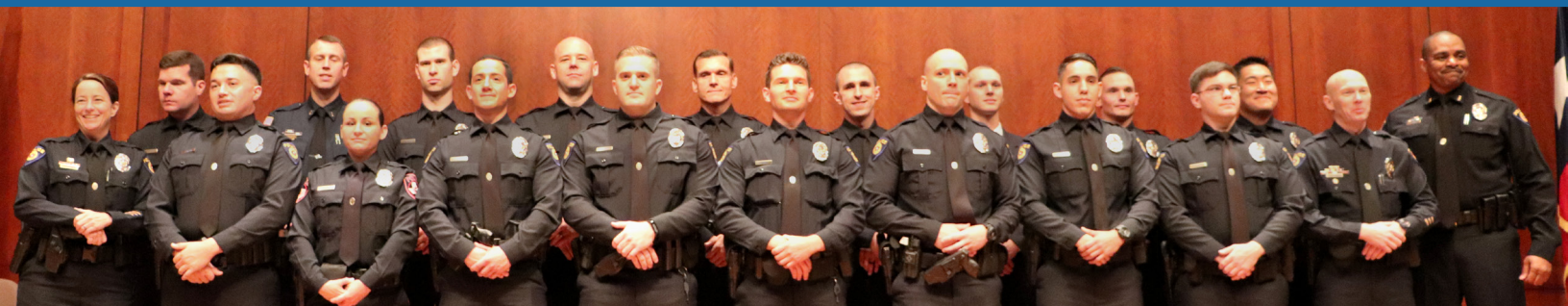
Melissa Crawford, AAACAP Program Manager, shares with other care-manager organizations how AAACAP can help older adults. AAACAP held several workshops and seminars during 2018 about how caregivers and care-managers can improve older adults' lives.

with the Planning and Economic Development Division to convene a work group of developers, community partners, and affordable housing advocates to discuss best practices for expanding affordable and accessible housing for older adults and individuals with disabilities. Future plans include broader community forums across the region to share lessons learned with successful housing developers and planners.



Regional Law Enforcement Academy

provides local peace officers and prospective peace officers with the necessary and advanced training needed to thrive in a law enforcement career. The academy also serves the educational and training needs of county correctional officers and emergency telecommunicators — alongside the Emergency Communications Division.

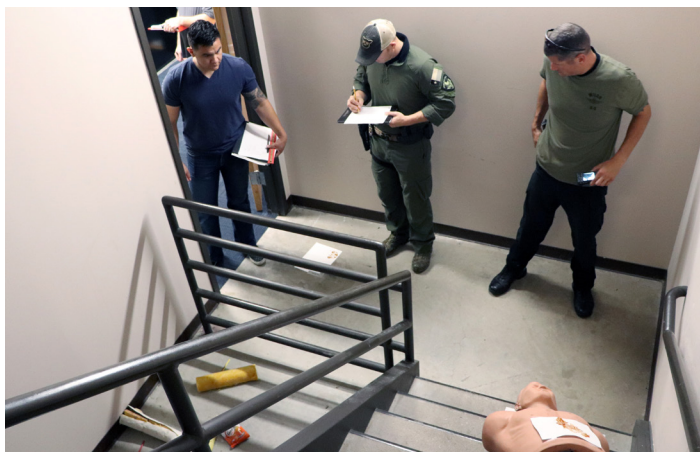


Top: A Hays County Constable uses CAPCOG's Use-of-Force Simulator to practice responding to a school active-shooter scenario. **Bottom:** Officers graduate from a CAPCOG Basic Peace Officer Course hosted by the Round Rock Police Department.

In-Service Training

Every year, RLEA provides in-service training that enables officers to maintain their license, upgrade their certifications and qualify for proficiency certificates. This year RLEA led the way in providing several newly state mandated courses such as School Based Law Enforcement training to local School Resource Officers, and the 40-Hour Crisis Intervention Training. It also secured state funding during the year to offer specialized training on Sexual Assault Crime Scene processing, Cyberstalking and Investigation of Cyberstalking, Photographing Family Violence Injuries, Human Trafficking, Family Violence Relating to Mental Health and Rape Prevention. These classes started being offered in October 2018. RLEA also taught several instructor courses enabling local police departments

and sheriff's offices to teach their own officers on their communities' specific public safety needs, this included an Advanced Instructor Course presented at the request of the Austin Police Department Training Academy. CAPCOG's training went beyond serving the local jurisdiction as it helped supplement officers' training that serves the region and the state. It trained peace officers from Amarillo, El Paso, Corpus Christi and Tyler and officers from state and regional agencies such as Texas Department of Public Safety, the Attorney General's Office, Texas Parks and Wildlife and Lower Colorado River Authority.



Police officers from around the region investigate a mock crime scene as part of the academy's Intermediate Crime Scene Search course. The course was one of 42 in-service courses offered in 2018.

Specialty Training

RLEA and the Homeland Security Division conducted a Regional School Safety Symposium which brought together school district officials, peace officers, and city and county



The Regional Law Enforcement Academy
Director Randy Holmes, Terri Kroeger, Roger Sprott

2018 RLEA TRAINING By the Numbers



66 Cadets

graduated from four basic peace officer courses. All passed their TCOLE licensing exam on their first attempt.

42 In-Service Courses

held by CAPCOG



627 Officers

trained, recording 9,717 training hours



39 In-Services Courses

reported for other agencies

524 Officers

trained, recording 5,253 training hours



16 Jailers

graduated from two sponsored basic county corrections courses. All passed their TCOLE licensing exam on their first attempt.



59,593

Total Training Hours

officials to learn about instituting training exercises that focus on responding to emergencies at schools. RLEA demonstrated how CAPCOG's use-of-force mobile simulator can be used for school-shooting response training.

Basic Peace Officer Courses

RLEA routinely offers Basic Peace Officers Courses (BPOCs) to supply local jurisdictions with qualified and well trained peace officers. Graduating cadets this year joined many local agencies such as Cedar Park, Leander, Lockhart, Round Rock, San Marcos, and Austin ISD police departments; Blanco, Caldwell, Hays, Travis, and Williamson counties' sheriff's offices; and Caldwell and Travis counties' constable offices. Cadets were also scouted by Dallas, Corpus Christi and other out of region agencies. The 25-week courses provide training covering TCOLE's mandated 643-hour curriculum and adds requested topics from CAPCOG's Law Enforcement Education Committee such as National Incident Management System, OC Spray, Taser, Canine Encounters, Environmental Law, Child Safety Check Alert List, Rapid Response to Active Shooters (ALERT) and use-of-force training in the region's mobile simulator. RLEA offered day and evening BPOCs throughout the entire year.

Homeland Security

supports local communities in planning, organizing, and responding to natural and man-made disasters by providing training and coordination, regional tools, and funding focused on preparedness, response and recovery activities.



Top: Williamson County Emergency Management Coordinator, Jarred Thomas, speaks about the importance of registering your cellphone number at WarnCentralTexas.org to be prepared for wildfires. **Bottom:** Peace officers and school officials learn about methods for responding to emergencies in schools.

Hurricane Harvey

The Homeland Security Division works with local governments in the region when any type of disaster occurs; its role is to provide resources and coordination to facilitate the response mechanisms carried out at the local level. During and after Hurricane Harvey, many regional tools were necessary to manage evacuees, manage regional resources, and provide emergency notifications to citizens using the Capital Area Shelter Hub Plan, WebEOC, and the regional notification system, respectively.

Working with the Texas General Land Office, the division assisted flooding victims to qualify and receive short-term housing assistance and transitioned them to permanent housing solutions. The division also developed a Method of Distributions (MOD) for the 2017 Hurricane Harvey Community Development Block Grants Disaster Recovery allocations for the Local Infrastructure and Local Buyout and Acquisition Programs for the areas affected by Harvey. Funding from those programs will help affected communities continue to recover from the disaster. To

develop the MOD, CAPCOG held numerous public hearings and comment periods for public input in the four impacted counties — Bastrop, Lee, Caldwell and Fayette.

Disaster Training

Assisted by the Regional Law Enforcement Academy, the Homeland Security Division hosted a School Safety Symposium that shared best practices about response planning and conducting training exercises for school shootings and other school incidents. The symposium focused on discussing the methods used in Hays County's School Safety Protocol, which was highlighted by Texas Governor, Gregg Abbott. Key takeaways included developing a simple plan that instructs all parties on their response roles and running at least one training exercise at every school annually so students, teachers, and emergency response teams can be more familiar with each other and their roles during an incident.

The division also hosted a disaster debris workshop and an event security workshop. The debris workshop prepared jurisdictions about mitigating trash and rubble caused by





The Homeland Security Division

Top Row: Madelyn Jimenez, Director Martin Ritchey, Angela Hahn
Bottom Row: Chris Wadham-Lynn, Kristie Hadnot, Kate Barrett

natural and man-made incidents and how proper planning for disaster debris can protect critical infrastructure, minimize health and safety risks, and assist with efficiently restoring a community to its pre-disaster state. CAPCOG's Solid Waste Program can help communities develop disaster debris plans. The event security workshop educated smaller and more rural communities on planning strategies and security measures that prevent and mitigate incidents which may occur during community-wide and tourist events with large attendances.

Response Tools

The Homeland Security Division also coordinated the selection and migration of the regional notification system (RNS) services to a new system hosted by Everbridge, with the help of the Emergency Communications Division. The tool is a more robust solution tailored to the region's needs, since it provides local governments

with an easier method of delivering mass communications to residents and provides residents with greater control on how they receive messages. It also has an online portal to view current emergency alerts. During the transition process, the division moved all of the region's self-registered users from previous databases to the Everbridge system and redirected visitors of **WarnCentralTexas.org** to register with the new RNS. **WarnCentralTexas.org**, a promotional tool to encourage self-registration throughout the region, enhanced its look and navigation to improve a visitor's experience on the

website and allow residents to more directly learn how their communities notify them about disasters. CAPCOG hosted numerous trainings on using the new RNS and continues to provide routine training to users.

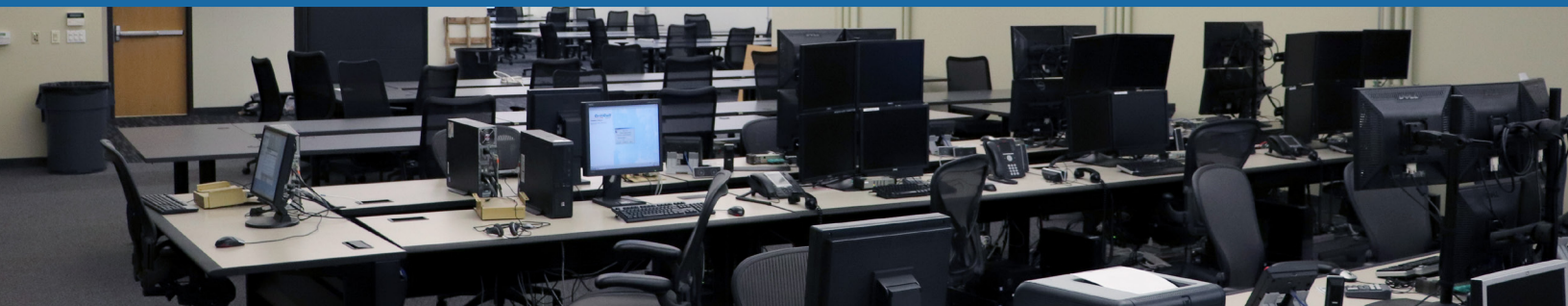


*The Homeland Security Division relaunched **WarnCentralTexas.org** improving its site navigation and increasing the information available about cities. The site serves as a portal for residents to self-register for emergency warnings.*



Emergency Communications

provides critical infrastructure — primary and redundant networks, 9-1-1 communications equipment and mapping — to support call processing, that ensures 9-1-1 systems remain operational. The division also provides technical planning, telecommunicator and 9-1-1 management training, and 9-1-1 public education materials to 31 public safety answering points (PSAPs).



Top: The Emergency Communications Division teaches a 40-hour basic telecommunicator course. **Bottom:** CAPCOG's regional backup center sits ready for use by any jurisdiction in the region. CAPCOG expanded the center in 2018.

Infrastructure

Emergency Communications completed a project providing backup connectivity for the region's 9-1-1 system using a high-speed fiber optic network. The project, which was anticipated to take three years, finished in just over two. The backup network enhances the resiliency of the PSAPs, or 9-1-1 call centers, and eliminates the need to reroute calls to a nearby PSAP when the primary network is not available due to scheduled maintenance or unplanned outages.

Backup Center

Building construction and computer system upgrades led by the division during 2018 enhanced the capabilities of the CAPCOG Regional Backup Center (RBUC). The division converted

space located in the RBUC to add more workstations to support the Combined Transportation and Emergency

Communications Center, and it continues to equip additional space for other PSAPs that may seek a temporary communication center because of an emergency. The division also added HVAC capacity to house additional server space that will be outfitted with ten server cabinets associated with RBUC systems. The added server cabinets will make more space available for extra radio equipment in the original server room.

Eight new TestGenius, formerly CritiCall, workstations also were installed within the RBUC. Regional agencies can use these workstations as a pre-employment testing tool. The expanded center provides increased capacity in a quieter environment for the district's telecommunicator candidates.

Emergency Telecommunicator Training



55

Emergency telecommunicator classes taught



24

Different emergency telecommunication course topics



1,918

Emergency telecommunicators received training



The Emergency Communications Division
Top Row: Randy Rogers, Peter Behnke, Director Gregg Obuch, Jenna Barrington
Bottom Row: BT Saucedo, Melissa Reynolds, Kelsey Dean

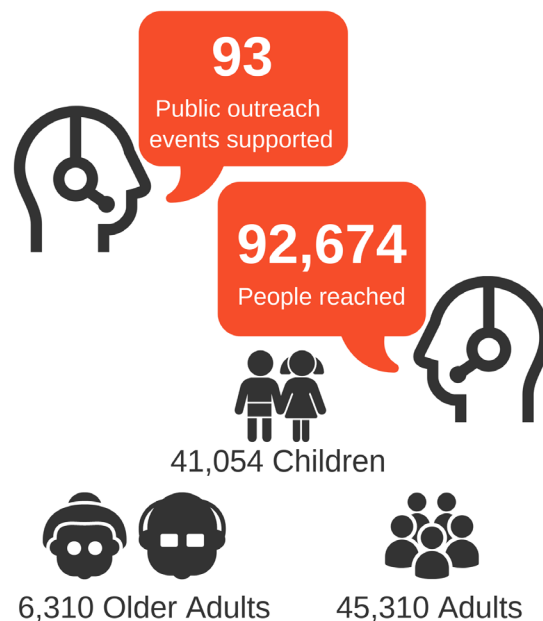
Text to 9-1-1 launched region-wide in 2017. CAPCOG continues to promote the safest ways for residents to text 9-1-1. A video developed by CAPCOG about when and how to text 9-1-1 has been viewed more than 25,000 times.

Other Projects

During the summer, CAPCOG initiated a planning process with workgroups of subject matter experts to identify future issues for the region's emergency communications plan as related to advances in technology, increased capacity needs, and operational problems that hamper optimal communications related to 9-1-1 and radio interoperability. The planning process also will include training and outreach needs as well as support systems. This process will wrap up in early 2019.

The division worked closely with the Homeland Security Division to implement an upgrade of the district's regional notification system. Lasting six months, the project included activities related to the specification, procurement and implementation of the system. It also assisted in training emergency managers and telecommunicators on how to use the upgraded system and in ensuring the region's 9-1-1 database was properly transferred into the system so every landline phone throughout the region could be contacted during local and regional emergencies.

9-1-1 Education & Outreach





Hays County EMC Kharley Smith explains how the county prepares for responding to disasters using its School Safety Protocol, an emergency plan developed by the county, each school district in the county and the San Marcos Police Department.

Bastrop County

Bastrop County — Judge Paul Pape
 Bastrop County — Commissioner Mel Hamner
 Bastrop — Mayor Pro Tem Lyle Nelson
 Elgin — Mayor Chris Cannon
 Smithville — Council Member William Gordon

Blanco County

Blanco County — Judge Brett Bray
 Blanco — Lambert Little
 Johnson City — Mayor Dawn Capra
 Round Mountain — Vacant

Burnet County

Burnet County — Judge James Oakley
 Burnet County — Commissioner Joe Don Dockery
 Bertram — Georgina Hernandez
 Burnet — Council Member Tres Clinton
 Cottonwood Shores — Karrie Cummings
 Granite Shoals — Mayor Carl Brugger
 Highland Haven — Mayor Olan Kelley
 Marble Falls — Council Member William (Dee) Haddock
 Meadowlakes — Mayor Mary Ann Raesener

Caldwell County

Caldwell County — Judge Ken Schawe
 Caldwell County — Commissioner Joe Ivan Roland
 Lockhart — Mayor Lew White
 Lockhart — Council Member John Castillo
 Luling — Mayor Mike Hendricks
 Martindale — Ross Purcell

Fayette County

Fayette County — Judge Ed Janecka
 Fayette County — Judge Elect Joe Weber
 Carmine — Mayor Jerry Knox
 Fayetteville — Mayor Stephen Cushing
 Flatonia — Mark McLaughlin
 La Grange — Mayor Janet Moerbe
 Town of Round Top — Mayor Barry Bone
 Schulenburg — Roger Moellenberndt

Hays County

Hays County — Judge Bert Cobb
 Hays County — Commissioner Debbie Gonzales Ingalsbe
 Hays County — Will Conley
 Buda — Mayor Pro Tem Wiley Hopkins
 Buda — City Manager Kenneth Williams
 Dripping Springs — Mayor Todd Purcell
 Hays — Vacant
 Kyle — Council Member Shane Arabie
 Kyle — Council Member Travis Mitchell
 Mountain City — Mayor Phillip Taylor
 San Marcos — Mayor Jane Hughson
 San Marcos — Deputy Mayor Pro Tem Lisa Prewitt
 San Marcos — City Secretary Jamie Lee Case
 Uhland — Vacant
 Wimberley — Steve Thurber
 Woodcreek — Mayor William P. Scheel

Lee County

Lee County — Commissioner Maurice Pitts, Jr.
 Giddings — Mayor John Dowell
 Lexington — Mayor Allen Retzlaff



Llano County

Llano County — Judge Mary Cunningham
 Llano — Mayor Gail Lang
 Horseshoe Bay — Council Member Reagan Lambert
 Sunrise Beach Village — Council Member Dan Gower

Travis County

Travis County — Commissioner Brigid Shea
 Travis County — Commissioner Gerald Daugherty
 Travis County — Commissioner Jeff Travillion
 Austin — Council Member Ellen Troxclair
 Austin — Council Member Sabino Renteria
 Austin — DeWayne Lofton
 Austin — Gilbert Rivera
 Bee Cave — Caroline Murphy
 Creedmoor — Mayor Robert Wilhite
 Jonestown — Alderman Dave Nelsen
 Lago Vista — Mayor Pro Tem Ed Tidwell
 Lakeway — Joe Bain
 Lakeway — Mayor Pro Tem Ron Massa
 Manor — Mayor Rita G. Jonse
 Mustang Ridge — Alfred Vallejo II
 Pflugerville — Council Member Omar Pena
 Pflugerville — Mayor Victor Gonzales
 Pflugerville — Council Member Mike Heath
 Rollingwood — Mayor Roxanne McKee
 Sunset Valley — Mayor Rose Cardona
 West Lake Hills — Dave Claunch
 Village of the Hills — Mayor Eric Ovlen
 Village of Point Venture — Vacant
 Village of San Leanna — Mayor Molly Quirk
 Village of Volente — Mayor Ken Beck

Williamson County

Williamson County — Judge Dan A. Gattis
 Williamson County — Commissioner Cynthia Long
 Williamson County — Vacant
 Bartlett — Norris Ivy
 Cedar Park — Mayor Corbin Van Arsdale
 Cedar Park — Council Member Heather Jefts
 Cedar Park — City Manager Brenda Eivens
 Florence — Mayor Mary Condon
 Georgetown — City Manager David Morgan
 Georgetown — Council Member Rachael Jonrowe
 Georgetown — Vacant
 Granger — Mayor Pro Tem Monica Stojanik
 Hutto — Council Member Patti Turner
 Hutto — Council Member Tom Hines
 Jarrell — Mayor Larry Bush
 Leander — Council Member Christine Sederquist
 Leander — Council Member Andrea Navarrette
 Liberty Hill — Council Member Ron Rhea
 Round Rock — Council Member Will Peckham
 Round Rock — Council Member Tammy Young
 Round Rock — Russ Boles
 Round Rock — Frank Leffingwell
 Taylor — Mayor Pro Tem Christine Lopez
 Taylor — Mayor Brandt Rydell
 Thrall — Mayor Troy Marx
 Weir — Mayor Mervin Walker

Associate Members

Austin ISD — Joey Crumley
 Barton Springs/Edwards Aquifer Conservation Dist. — Mary Stone
 Bluebonnet Electric Cooperative — Johnny Sanders
 Buda EDC — Ann Miller
 CAMPO — Ashby Johnson
 Central Health — Cynthia Valadez
 Del Valle ISD — Darla Wegner
 Dripping Springs ISD — Ron Jones
 Eanes ISD — Vacant
 Fayette County Central Appraisal District — Richard Moring
 Georgetown Chamber of Commerce — Karen Sheldon
 Giddings ISD — Roger Dees
 Guadalupe-Blanco River Authority — Jim Powers
 Hays Central Appraisal District — David Valle
 Hutto ISD — Douglas Killian
 La Grange ISD — William Wagner
 Lockhart ISD — Mark Estrada
 Lower Colorado River Authority — Phil Wilson
 Pedernales Electric Co-Op — Trista L. Fugate
 Round Rock Chamber of Commerce — Lora Weber
 Round Rock ISD — Terri Romere
 Travis County ESD No. 2 — Chief Ron Moellenberg

Capital Area Economic Development District

Frank Leffingwell, Round Rock, Chair
 Bill Hamilton, Bill Hamilton Assoc., Vice-Chair
 Council Member Jimmy Flannigan, Austin
 Charisse Bodisch, Austin Chamber of Commerce
 Donald Tracy, Austin Community College
 Adena Lewis, Bastrop County
 Caroline Murphy, Bee Cave
 Johnny Sanders, Bluebonnet Electric Cooperative
 Ann Miller, Buda EDC
 Owen Rock, Elgin EDC
 Adriana Cruz, Greater San Marcos Partnership
 Fred Terry, Hart Properties
 Council Member Reagan Lambert, Horseshoe Bay
 Commissioner Maurice Pitts, Lee County
 Frank Estrada, Lockhart EDC
 Rob Tobias, Lockhart EDC
 Christian Fletcher, Marble Falls EDC
 Trista Fugate, Pedernales Electric Cooperative
 Alderman Michael Dyson, Rollingwood
 Mayor Jane Hughson, San Marcos
 Edgar Padilla, TSTC
 Tamara Atkinson, Workforce Solutions, Capital Area
 Jenna Akridge, Workforce Solutions, Rural Capital Area
 Marc Holm, Citizen Rep.
 Ray Sanders, Citizen Rep.
 Dr. Victor H.P. Villarreal, Citizen Rep.
 Lora Weber, Citizen Rep.

Capital Area Regional Transportation Planning Organization

Commissioner Linda Raschke, Llano County, Chair
 Council Member Reagan Lambert, Horseshoe Bay, Vice Chair
 Commissioner Clara Beckett, Bastrop County
 Mayor Chris Cannon, Elgin, Bastrop County
 Mayor Scott Saunders, Jr., Smithville, Bastrop County
 Mayor Martha Herden, Blanco, Blanco County
 Commissioner James Sultemeier, Blanco County
 Commissioner Thomas Weir, Blanco County
 Judge James Oakley, Burnet County
 Commissioner Joe Don Dockery, Burnet County
 Judge Ken Schawe, Caldwell County
 Mayor Mike Hendricks, Luling, Caldwell County
 Mayor Lew White, Lockhart, Caldwell County
 Commissioner Tom Muras, Fayette County
 Commissioner Gary Weishuhn, Fayette County
 Commissioner Mark Jones, Hays County
 Commissioner Lon Shell, Hays County
 Mayor Jane Hughson, San Marcos, Hays County
 Commissioner Maurice Pitts, Lee County
 Commissioner Charles Murray, Lee County
 Mayor John Dowell, Giddings, Lee County
 Judge Mary Cunningham, Llano County
 Commissioner Jeff Travillion, Travis County
 Ricardo E. Rendon, Del Valle Board Trustee, Travis County
 Mayor Victor Gonzales, Pflugerville, Travis County
 Commissioner Terry Cook, Williamson County
 Commissioner Cynthia Long, Williamson County
 Mayor Larry Bush, Jarrell, Williamson County
 Ex officio Mr. Terry McCoy, P.E., TxDOT
 Ex officio Mr. Ashby Johnson, CAMPO

Clean Air Coalition

Judge Sarah Eckhardt, Travis County, Chair
 Commissioner Ray Whisenant, Hays County, Vice Chair
 Council Member Ann Kitchen, Austin
 Council Member Lyle Nelson, Bastrop
 Commissioner Mel Hamner, Bastrop County
 Council Member Monty Parker, Bee Cave
 Council Member Evan Ture, Buda
 Commissioner Terry Wright, Caldwell County
 Council Member Heather Jefts, Cedar Park
 Council Member Jessica Bega, Elgin
 Council Member Anna Eby, Georgetown
 Mayor Doug Gaul, Hutto
 Mayor Pro Tem Ron Massa, Lakeway
 Council Member Andrea Navarrette, Leander
 Mayor Lew White, Lockhart
 Mayor Mike Hendricks, Luling
 Council Member Mike Heath, Pflugerville
 Council Member Tammy Young, Round Rock
 Council Member Jane Hughson, San Marcos
 Commissioner Terry Cook, Williamson County

Regional Review Committee

Caroline Murphy, Chair, Bee Cave
 Commissioner Clara Beckett, Bastrop County
 Commissioner James Sultemeier, Blanco County
 Judge James Oakley, Burnet County
 Commissioner Jason McBroom, Fayette County
 Judge Bert Cobb, Hays County
 Commissioner Ray Whisenant, Hays County
 Commissioner Maurice Pitts, Lee County
 Commissioner Linda Raschke, Llano County
 Mayor Pro Tem Angie Gonzalez-Sanchez, Lockhart

Homeland Security Task Force

EMC Dorothy Miller, Round Rock, Chair
 EMC Kharley Smith, Hays County, Vice Chair
 Commissioner Joe Don Dockery, Burnet County, Executive Committee Liaison
 Assistant Chief Larry Jantzen, Austin Fire Department
 Director Juan Ortiz, Austin HSEM
 EMC Rob Andrews, Austin Police Department
 Division Chief Adam Johnson, Austin-Travis County EMS
 Dr. Phillip Huang, Medical Director & Health Authority, Austin Public Health
 Bradley Ellis, Deputy Director, Bastrop County
 Commissioner Chris Liesmann, Blanco County
 EMC Jim Barho, Burnet County
 Former Judge Tom Bonn, Caldwell County
 Chief EMC Carine Chalfoun, Caldwell County
 Ron Weaver, CATRAC
 Russell Summers, Central Texas School Safety Consortium
 Janet Carrigan, EMC, Fayette County
 Chief Joe Morris, Horseshoe Bay
 Chief Scott Kerwood, Hutto Fire Rescue
 EMC Stacy Moore-Guajardo, LCRA
 Delynn Peschke, EMC, Lee County
 Ron Anderson, EMC, Llano County
 Johnny Campbell, Executive Director, Marble Falls Area EMS
 Chief Mark Whitacre, Marble Falls Police Department
 Jack Doebbler, Texas Division of Emergency Management
 Eric Carter, Chief EMC, Travis County
 Emergency Management Director Jarred Thomas, Williamson County

Capital Area Emergency Communications District Strategic Advisory Committee

Brad Bearden, Travis County, Chair
David Smith, Hays County, Vice Chair
Commissioner Cynthia Long, Williamson County, BoM Liaison
Ely Reyes, Austin
Ralph Warren, Austin
Julie Sommerfeld, Bastrop County
Commissioner Chris Liesmann, Blanco County
Commissioner Joe Don Dockery, Burnet County
Commissioner Edward Theriot, Caldwell County
Dawn Moore, Fayette County
Delynn Peschke, Lee County
Ron Anderson, Llano County
Leigh Carrico, Williamson County
Scott Parker, Williamson County
Richard Semple, Williamson County

Criminal Justice Advisory Committee

Commissioner Russell Graeter, Burnet County, Chair
Kharley Smith, Hays County, Vice-Chair
Adrian Moore, Austin
Darlene Lanham, Austin
Laura Sovine, Austin
Tarik Shakir, Austin
Jerome Reese, Bastrop County
Chief Deputy Mike Lane, Caldwell County
Erwin Sladek, Fayette County
John Roppolo, Hays County
Judge Michael York, Lee County
Commander Jim Stuart, Round Rock
Mayor Jane Hughson, San Marcos
Teresa Ross LeClercq, Travis County
Major Art Arevalo, Travis County
Laura Slocum, Travis County
Deputy David (T.A.) Lowthorp, Williamson County
Kathy Pierce, Williamson County
Viveca Martinez, At-Large Representation
Gloria Terry, At-Large Representation

Law Enforcement Education Committee

Chief Chase Stapp, San Marcos PD, Chair
Chief Todd Radford, Lakeway PD, Vice Chair
Judge Bert Cobb, Executive Committee Liaison
Chief James Altgelt, Bastrop PD
Frank Estrada, Bastrop & Caldwell counties Citizen Rep.
JP Terry Carter, Blanco, Burnet & Llano counties Citizen Rep.
Chief Michael Ritchey, Blanco PD
Chief Mark Whitacre, Marble Falls PD
Lt. Chris Knudsen, Lockhart PD
Sgt. Steve Pohorelsky, La Grange PD
George Vanderhule, Hays County Citizen Rep.
Constable Vernon Surman, Lee County SO
Officer Kenneth Poe, Llano PD
Bill May, Travis County Citizen Rep.
Chief Jessica Robledo, Pflugerville PD
Bruce Schwaegel, Travis County Citizen Rep.
Chief Patrick South, Elgin PD
Rachel Arnold, Williamson County Citizen Rep.
Chief Greg Minton, Leander PD
Assistant Chief Willie Richards, Round Rock PD

GIS Planning Council

George Strebel, Williamson County, Chair
Julie Sommerfeld, Bastrop County, Vice Chair
Mayor Jane Hughson, San Marcos, Executive Committee Liaison
Ross Clark, Austin
Cathy Winfrey, Austin
Kathy Strickland, Blanco County
Virginia Castillo, Burnet County
Jaclyn Archer, Caldwell County
Dawn Moore, Fayette County
Joe Sepulveda, Georgetown
Steve Floyd, Hays County
Dale Bolt, Lee County
Sterling Harris, Llano County
Katie Steele, San Marcos
David Shore, Travis County
Sara Dilbert, Travis County

Aging Advisory Council

Dr. Tracie Harrison, Austin, Chair
Mary Moody, Bastrop County, Vice Chair
Nina Stancil, Williamson County, Secretary
Megan Cermak, Austin
Diane Dorner-Burke, Blanco County
Kathy Nicholl, Burnet County
Commissioner Eddie Moses, Caldwell County
Margie McKee, Fayette County
Malinda Hairell, Hays County
Margie Rodriguez, Hays County
Carolyn Jackson, Lee County
Commissioner Mike Sandoval, Llano County
Rob Faubion, Travis County
Fred Lugo, Travis County
Joe Morganti, Travis County
Linda Parrish, Texas Silver Haired Legislator
Jay Scheumack, Williamson County

Solid Waste Advisory Committee

Jon White, Travis County, Chair
Commissioner Linda Raschke, Llano County, Vice Chair
Commissioner Maurice Pitts, Lee County, Executive Committee Liaison
Gerry Acuna, Austin
Richard McHale, Austin
Karel Zaleski, Bastrop County
Commissioner Paul Granberg, Blanco County
Commissioner Bill Wall, Burnet County
Commissioner Joe Roland, Caldwell County
Commissioner Tom Muras, Fayette County
Commissioner Debbie Ingalsbe, Hays County
Emily Ackland, Travis County
Pete Correa, Williamson County
R. Lynn Lantrip, Williamson County
Rachel Herring, CTRA, Citizen/Environmental Rep.
Joey Crumley, Austin ISD, Educational Rep.
Steve Jacobs, Waste Management, Private Industry Rep.
Adam Gregory, Texas Disposal Systems, Private Industry Rep.
Michael Mnoian, Central Waste & Recycling, Private Industry Rep.
Jack Ranney, Stericycle PSC, At-Large Member w/ HHW Expertise
Matthew Smith, Hill Country Recycling, Private Industry Rep.
Yessenia Jaramillo, TCEQ, Non-voting member
Cheryl Untermeyer, TCEQ, Non-voting member

Revenue by Source

Local	
Membership Dues	\$ 270,584.43
Contract Revenue	\$ 674,700.77
Tuition	\$ 185,088.41
Interest	\$ 321,251.13
Other	\$ 167,705.25
Subtotal	<u>\$1,619,329.99</u>

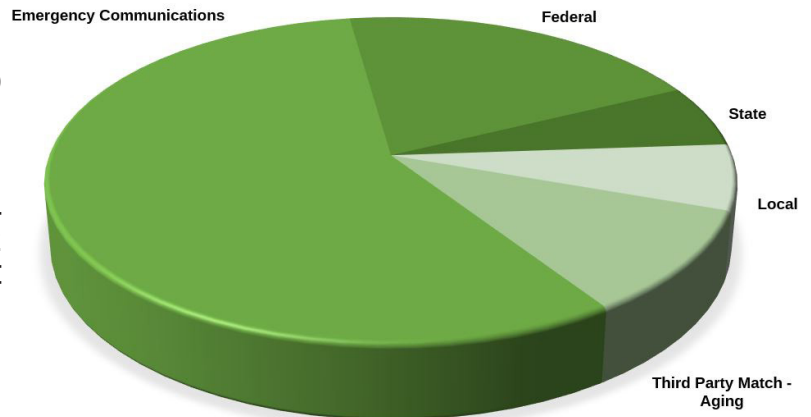
Third Party Match – Aging \$2,580,466.61

Emergency Communications \$14,235,077.19

Federal \$4,990,325.00

State \$1,525,826.23

Total \$24,951,025.02



Expenditures by Division

Aging and ADRC \$8,127,317.99

Planning & Economic Development \$431,123.19

Homeland Security \$444,057.21

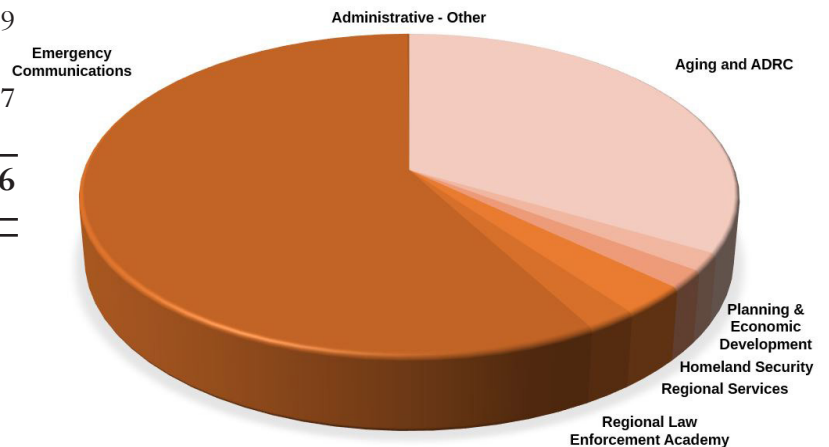
Regional Services \$722,885.54

Regional Law Enforcement Academy \$530,817.07

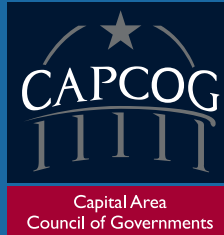
Emergency Communications \$14,191,255.79

Administrative - Other \$25,622.77

Total \$ 24,473,079.56



Bastrop • Blanco • Burnet • Caldwell • Fayette • Williamson • Travis • Llano • Lee • Hays



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